



TICKETS IN ADVANCE SALES

PROCEDURE

The tickets in advance sales concern the clients wishing to purchase at least 30 undated anonymous tickets valid for 2 years from the issue date. These tickets are intended for individuals and cannot be used for groups. They are neither refundable nor exchangeable and remain valid in case of a price increase.

BENEFITS

The purchase of numerous tickets enables clients to benefit from a reduction based on the number of tickets ordered:

- 5 % starting at 30 tickets
- 9 % starting at 300 tickets
- 13 % starting at 600 tickets

The reduction applies to the yearly total.

TERMS

HOW TO

You must send your orders to the mail address ven@crm.chateauversailles.fr, specifying as the email subject : “VN” and in your order you must specify the number, the type of tickets desired (Palace, Passport, Passport for the Musical Fountains Show, Marie-Antoinette’s Estate, etc.) as well as the withdrawal choice (at the Régie des Recettes or by post).

These requests will be processed 2 days after the order date (5 days at the latest if the order is submitted before a weekend).

You will receive a preliminary invoice recapitulating your order and **a form to be filled for your next orders.**

PAYMENTS ACCEPTED

- on the spot at the Régie by cheque or cash on spot (maximum of 1000 euros per order) or by credit card after checking with your bank that the solvency of your account allows you to make transactions.
- by credit card at the call centre for bookings under 1500 euros
- by invoice for clients “conventionnés”
- by bank transfer (information must be given when booking)

In case of a deferred payment, to be accepted by the accounting agency, the purchase order must be sent to the e-mail address ven@crm.chateauversailles.fr

TICKETS COLLECTION

The tickets are to be withdrawn on the spot at the Régie des Recettes, presenting the stamped preliminary invoice or they will be sent without postal charge on reception of the payment sent to the following address : Château de Versailles, Régie des Recettes, RP 834, 78008 VERSAILLES Cedex (expect a wait of 4 days from the reception of the cheque).