



CHÂTEAU DE VERSAILLES

ONLINE TICKET OFFICE FOR
SCHOOL AND EXTRA-
CURRICULAR GROUPS
INSTRUCTIONS

PROCEDURE

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HOW DO I BOOK A VISIT WITH MY CLASS OR EXTRA-CURRICULAR GROUP?

[Guided tours](#)* must be booked through the [online ticket office](#) dedicated to teachers and camp organisers.

Reservations open 3 months prior to the date of visit, on the first working day of the month from 9am.

[Self-guided tours](#) (including "Monday at Versailles" self-guided tours on Palace's the weekly closing day), must be booked by telephone at +33 (0)1 30 83 04 05.

STEP 1: CREATE AN ACCOUNT

If you are not already a customer, you will need to create an account to access the online ticket office. To do this, fill in the [account creation form](#). You will then receive an email with your login ID and password, enabling you to log into your account and make a reservation.

If you have made previous purchases with another Palace of Versailles online ticket office, please use a different professional email address to create your teacher's account.

STEP 2: LOG IN ON THE HOME PAGE

Click [here](#) to access the online ticket office.

If you do not **have an account**, please click **here** to access the account creation form.

You already have an account

If you have a Email account, enter the field Email and the corresponding password.

Email* :

Password* : [Did you forget your password?](#)

Confirm

[If you do not already have an account, please make your request by filling out the following form](#)

* required fields

STEP 3: ONCE YOU ARE LOGGED IN, SELECT THE TYPE OF VISIT YOU WANT.



VISITE GUIDÉE - LOUIS XIV À VERSAILLES

En 1682, Versailles devient la résidence officielle du roi et le lieu d'exercice du pouvoir. Au cours d'une visite du Château, les élèves apprennent à connaître Louis XIV, à travers son goût pour les arts et ses actes politiques, culturels et économiques. Pour les élèves de collège et de lycée, le conférencier présente la conception monarchique de Louis XIV et sa représentation dans le décor des appartements royaux et de la Chapelle royale.

Book



GUIDED TOUR - LOUIS XIV AT VERSAILLES - ENGLISH

In 1682, Louis XIV moved, surrounded by his court, to the Palace of Versailles, symbol of his power. Through the decor of his apartments and the story of his day reveals the personality of this absolute sovereign, man of taste and art lover.

Book



Click [here](#) to access the online ticket office.

Click on this banner.

**NB: Only the « Louis XIV at Versailles »
guided tour is available in English.**



ATELIERS EDUCATION

Les ateliers menés par un artiste, un plasticien ou un comédien invitent les élèves à la découverte d'une pratique artistique : arts plastiques, théâtre, danse...



VISITES EDUCATION

Par une approche ludique, les visites (guidées, contées, pistées...) conduisent les enfants à la découverte du Château, de ses grands personnages et de ses collections.



LUNDI EDUCATION

Chaque lundi, jour de fermeture du Château, une sélection d'activités et de visites est proposée aux enseignants et aux élèves dans un contexte privilégié.



FORMATIONS ENSEIGNANT

Des sessions de formations permettent aux enseignants de découvrir ou approfondir leur connaissance du domaine de Versailles.



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STEP 4: CHOOSE THE DATE OF YOUR VISIT

May 2019						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Select date

STEP 5: SELECT THE NUMBER OF PARTICIPANTS



GUIDED TOUR - LOUIS XIV AT VERSAILLES - ENGLISH

Saturday 11 May 2019 - 10:45

In 1682, Louis XIV moved, surrounded by his court, to the Palace of Versailles, symbol of his power. Through the decor of his apartments and the story of his day reveals the personality of this absolute sovereign, man of taste and art lover.

Meeting point in the guided tours desk (Aile des Ministres Nord)

STEP 1

Choose product


STEP 2

Your account

STEP 3

Reservation confirmation

Rate	Total	No. of tickets
* VISITE EDUCATION Tarif plein	€ 75.00	0 ▼
*NOMBRE DE PARTICIPANT	€ 0.00	0 ▼
TOTAL	€ 0.00	0 ticket


 Add to cart

Select “1” to confirm the price.

You can only make **one booking at a time**. Be sure to confirm your order before making a new booking for another group.

Select the **total number of participants** (pupils and adults–maximum of 30).

STEP 6: FILL IN THE NAME OF THE GROUP

 **GUIDED TOUR - LOUIS XIV AT VERSAILLES - ENGLISH**
Saturday 11 May 2019 - 10:45
In 1682, Louis XIV moved, surrounded by his court, to the Palace of Versailles, symbol of his power. Through the decor of his apartments and the story of his day reveals the personality of this absolute sovereign, man of taste and art lover.
Meeting point in the guided tours desk (Aile des Ministres Nord)


STEP 1
Choose product

Rate

* VISITE EDUCATION Tarif plein

*NOMBRE DE PARTICIPANT € 0.00 7 ▼

TOTAL €75.00 8 tickets

 Add to cart

Group Name

Confirm

Cancel

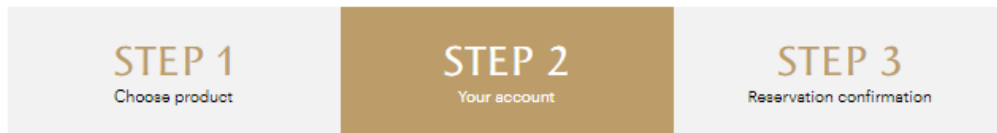
[Fermer](#)

After clicking on “Add to basket”, please fill in the name of your group.



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STEP 7: FILL IN THE "COMMENTS" FIELD



Please provide **as much information as possible** about your group (school level, whether the group will include any young people who are disabled or have reduced mobility, etc.) and the **billing address**.

For further advice or information, please contact us at +33 1 30 83 78 00

The questions will not be answered here.

STEP 8: RECEPTION OF BOOKING CONFIRMATION



CHÂTEAU DE VERSAILLES

Versailles, 15/01/2019

RESERVATION TICKET

Please pay for your reservation to confirm it. You have 15 days from the date of receipt of this reservation ticket in which to make your payment. Failure to pay before this date will result in the cancellation of your reservation without reminder or notice.

Reservation n°

For the attention of: Nom Structure

Service: Nom de l'événement

01/01/2000 - 00h00 until 01/01/2000 - 00h00

Once your order has been confirmed, a confirmation email and **booking form** will be sent to the email address provided during registration.

Description	Qty	Unit Price €	Inc. taxes €
LIBELLE TARIF 1	2	0,10	0,24
Produit 1	2	0,10	0,24
TOTAL	4	0,20	0,48

Payment methods:

- By Bank card by calling +33 (0)1.30.83.78.00, Monday to Friday from 9am to 5pm.
- Payment on invoice only permitted for legal persons governed by French public law by sending an order form by email to versailleseducation@crm.chateauversailles.fr

The original ticket must be presented on the day of tour visit.

SIRET N°: 180 046 260 00014 - code APE 925C

Intra-Community identification number: FR 15 18 0046260 00014

Intra-Community VAT number: FR 15180046260

- Bank transfer authorized to the current account ope in the accounts of the Paymaster general of Les Yvelines.

Important: please indicate your reservation number in the reference of the transfer.

IBAN: FR76 10071 78000 00001003986 61 BIC: TRPUFRP1

- Bank or postal cheque payable in France, to the "Agent Comptable du château, du musée et du domaine national de Versailles", to be sent with this document by post within 15 days (date of postmark) for the attention of : Régie des Recettes, 1 rue de l'indépendance américaine, RP 834 - 78008 Versailles cedex

Terms and conditions of cancellation:

Any cancellation before payment must be made in your client space in the online ticket office. Any cancellation after payment must be notified by email to versailleseducation@crm.chateauversailles.fr

For any cancellation less than 15 days before the date of visit, the sums owed to the Etablissement public du château, du musée et du domaine national de Versailles must be paid.

Exchange coupons and vouchers are not accepted as means of payment.

Prices are subject to change.

STEP 9:

CONFIRM THE BOOKING

Once you have made your booking on the online ticket office, please send your payment or confirmation **as soon as possible**.

Payment or confirmation details are provided in the booking form.

- **For paid activities (guided tours)**, the Palace of Versailles must be able to process and clear the payment within 15 days of reception of the booking form.

If the payment or confirmation is not received within this 15-day period, your booking will be automatically cancelled without any further notice.

HOW CAN I CHANGE OR CANCEL MY BOOKING?

Cancellations before payment must be made via your online ticket office account.

Once payment has been made, your booking may be cancelled up to 15 days before the date of the visit by sending an email to:

versailleseducation@crm.chateauversailles.fr

Fees will still be due for any cancellation made less than 15 days before the date of the visit.

To make any changes, you must log into your account, cancel the booking in question and make a new one.

COMPOSITION OF THE GROUP

The maximum size is 30, including accompanying adults.

The number of accompanying adults allowed to enter free of charge is dependent on the school level:

- Preschool: 1 accompanying adult for 5 pupils
- Primary school: 1 accompanying adult for 10 pupils
- Secondary school: 1 accompanying adult for 15 pupils

If the group includes additional adults, they will need to either **pay admission fees** the day of arrival, before the visit begins, or include these fees in the payment of their order form.

If the group includes a young person who is disabled or has reduced mobility, you can mention this in the “Comments” field provided on the online ticket office before you complete the booking for your activity.



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**FOR FURTHER INFORMATION, PLEASE CONTACT US BY
CALLING +33 (0)1.30.83.78.00
OR SEND US AN EMAIL AT
versailleseducation@crm.chateauversailles.fr**